

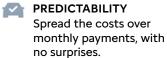
# **CITROËN FLEXCARE**

Subscribe to peace of mind

A collection of extended warranty and service plans to match the way you drive.



FLEXIBILITY Tailor your FlexCare plan to your needs.



EXPERTISE Benefit from Citroën Parts and the unique expertise of our network.



## **EXTENDED WARRANTY**

## A clearer road ahead

Extended warranty plans, protect yourself from the unexpected for up to X years or Y km. Purchasable within the first 24 months after vehicle registration.

Plan includes all costs relative parts and labour required to perform the service operations.

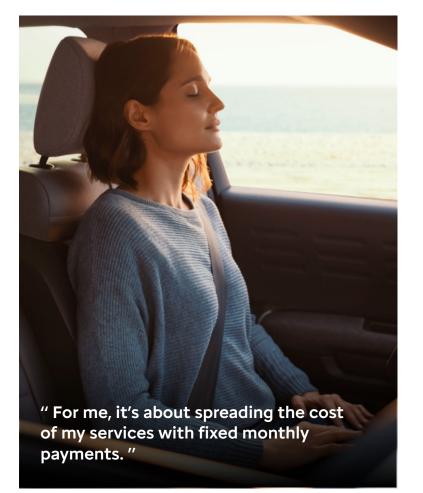
#### **EXTENDED CARE PREMIUM**

EXTENDED WADDANTY	
EXTENDED WARRANTY	•
Engine	•
Gearbox	•
Engine cooling & fuel system	•
Transmission	•
Steering	•
Air conditioning system	•
Electrical components	•
Electrical system	•
Suspension	•
Brakes	•
Security & safety system	•
Instrumentation	•
Expanded electrical components	•
Traction Battery	•
SCHEDULED MAINTENANCE	
WEAR ITEMS	
CITRÖEN ASSISTANCE	•
Power Shortage	•
BATTERY STATE OF HEALTH	
COURTESY CAR	
мот	

YOU CAN TAILOR YOUR PLAN WITH ADDITIONAL COVERAGES Contact your local retailer to discuss how you can tailor your Citroën FlexCare Plan with one or more additional options for a more personalised experience.

The content of the offers written in blue concerns electric vehicles.

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## **SERVICE PLANS**

## With no surprises

Plan ahead all your periodic maintenance operations for up to X years or Y km, with the right mix of expertise, value and convenience.

Purchasable before the vehicles first routine maintenance.

#### SERVICE CARE PLUS

EXTENDED WARRANTY	
SCHEDULED MAINTENANCE	•
WEAR ITEMS	
CITRÖEN ASSISTANCE	•
Power Shortage	٠
BATTERY STATE OF HEALTH	٠
COURTESY CAR	
мот	

As specified in the manufacturer's servicing requirements for normal conditions of use of the vehicle for the duration and km of Service Care Plus the plan.

YOU CAN TAILOR YOUR PLAN WITH ADDITIONAL COVERAGES

Contact your local retailer to discuss how you can tailor your Citröen FlexCare Plan with one or more additional options for a more personalised experience.

The content of the offers written in blue concerns electric vehicles.

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" For us, it's about all-in-one hassle service." R

## PACKAGES

## The complete offer

Maintain your vehicle in top condition and enjoy every drive with one of our highest level of services we can offer you for your vehicle. For up to X years or Y km.

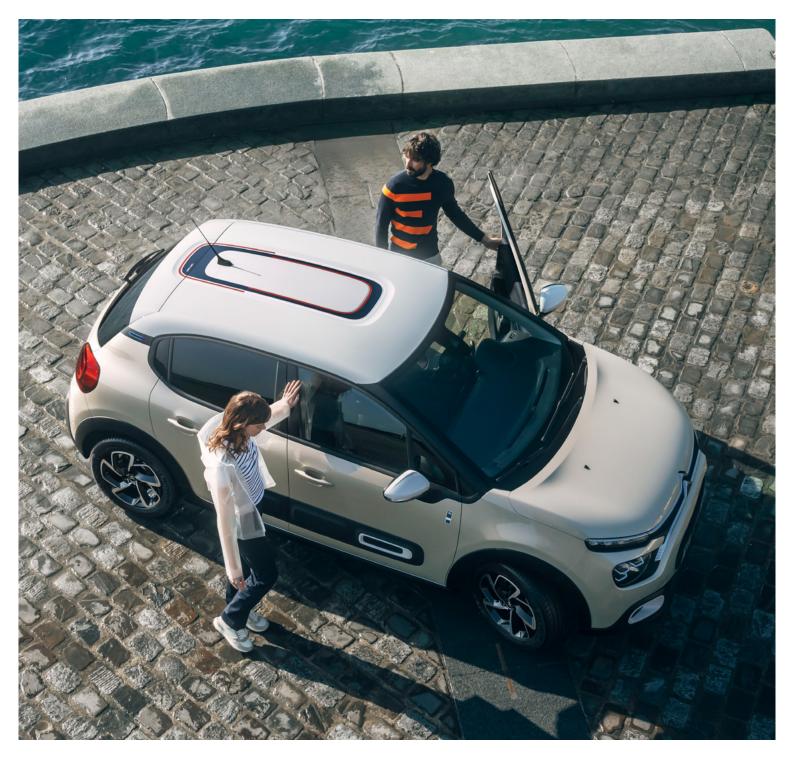
Purchasable before the vehicles first routine maintenance.

	COMPLETE CARE	COMPLETE CARE PLUS
EXTENDED WARRANTY	•	٠
Engine	•	٠
Gearbox	٠	•
Engine cooling & fuel system	٠	٠
Transmission	٠	•
Steering	٠	٠
Air conditioning system	٠	٠
Electrical components	•	٠
Electrical system	٠	٠
Suspension	٠	•
Brakes	٠	٠
Security & safety system	٠	٠
Instrumentation	٠	•
Expanded electrical components	٠	•
Traction Battery	٠	•
SCHEDULED MAINTENANCE	٠	•
WEAR ITEMS		•
CITRÖEN ASSISTANCE	٠	٠
Power Shortage	٠	•
BATTERY STATE OF HEALTH	٠	٠
COURTESY CAR		
мот		•

As specified in the manufacturer's servicing requirements for normal conditions of use of the vehicle for the duration and km of FlexCare plan.

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# CITROËN ASSISTANCE

In the event of an accident, one call to the Citroën Accident Assistance team means that we will deal with all aspects of the claim for you.

Make sure you save 0800 197 2046 into your phone and whenever you need us, Citroën Accident Assistance are here to help. We'll arrange for your vehicle to be sent to an approved Citroën Accident Repair Centre (If the vehicle isn't driveable, we'll have it recovered). Rest assured that your Citroën will be worked on by highly trained technicians using approved parts.

And we'll provide you with a replacement vehicle whilst yours is off the road. Simple and completely free of charge.



# HOW TO SUBSCRIBE

## Would you like to subscribe to a Citröen FlexCare?

Choose the right channel to suit your needs



### WHILE PURCHASING A NEW VEHICLE, INCLUDE A FLEXCARE PLAN WITH YOUR ORDER

Include your plan directly within your vehicle finance program or with one of our cash options (upfront payment or with a dedicated monthly subscription).



#### WHEN WE REPAIR OR SERVICE YOUR VEHICLE

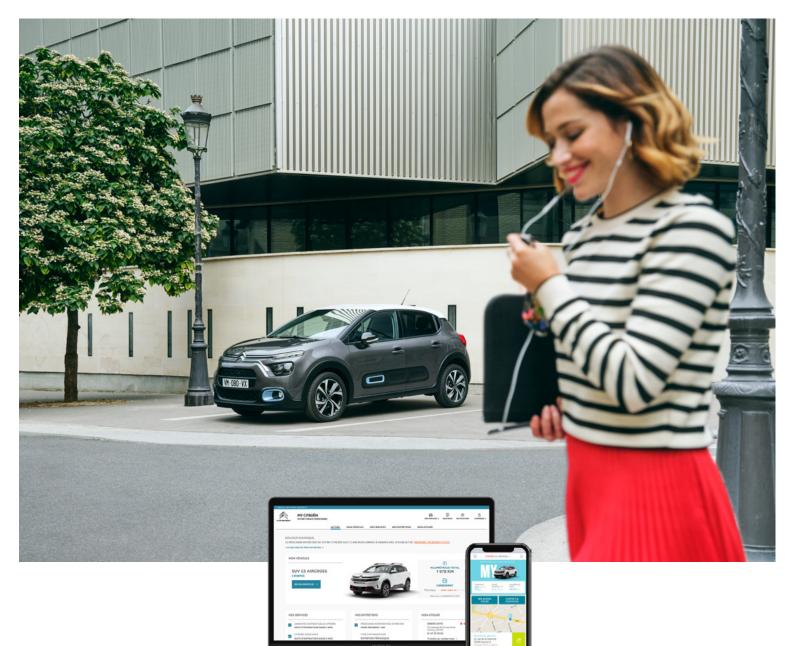
If your vehicle is still within the eligibility period, it is always possible to purchase a Citröen FlexCare plan at your dealer with a cash upfront payment or with a dedicated monthly subscription option.



#### DIRECTLY ONLINE

From our online platform where you will be able to purchase a Citröen FlexCare at any moment, either with a cash upfront payment or with dedicated monthly subscription option. <u>Click here</u>

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## MyCitroën

## The advantages of your personal space

Benefit in real time from personalized services synchronized with your account: simple solutions to make your daily life on the road easier.

**YOU ARE CONNECTED WITH YOUR VEHICLE** Access your driving data, locate your vehicle, be alerted to the need for a technical intervention...



#### YOU ARE ALWAYS INFORMED

Find the next deadlines and interventions of your maintenance plan and be alerted, consult your service contracts.

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#### YOU ARE ALWAYS ACCOMPANIED

Make an appointment online and get a quote, easily find your contacts (point of sale, customer relations, and assistance).

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YOU BENEFIT FROM MANY ADVANTAGES Find Citroën offers. and partners, VIP invitations and preview trials...